



OMNIRIDE

GET THERE SMARTER

COVID-19 Lessons Learned

▶ 9-29-2021

CITY OF
Manassas

Welcome to
The City of
Manassas

EST. 1

OmniRide: Who we are...



- Transit operations (local & express)
- Co-owners of VRE
- Alternative mode developers
- Regional leaders

OmniRide: Who we are...



- 165 buses
- Service footprint:
 - DC / Tyson's Corner/ Pentagon
 - Haymarket I-66 / Stafford I-95
 - Points in-between

OmniRide: Who we are...



- 250 employees (200+ contracted)
- 18 Commissioners:
 - 6 jurisdictions + DRPT + GenAssembly

OmniRide: Impact...(pre-COVID)



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- 18,000 car trips a day off the road
- Collect \$11M annually in fares
- Quality of life
- Most cost-effective system in the region

1. Communication Overload



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2. Establish Workgroups



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3. Immediate Training



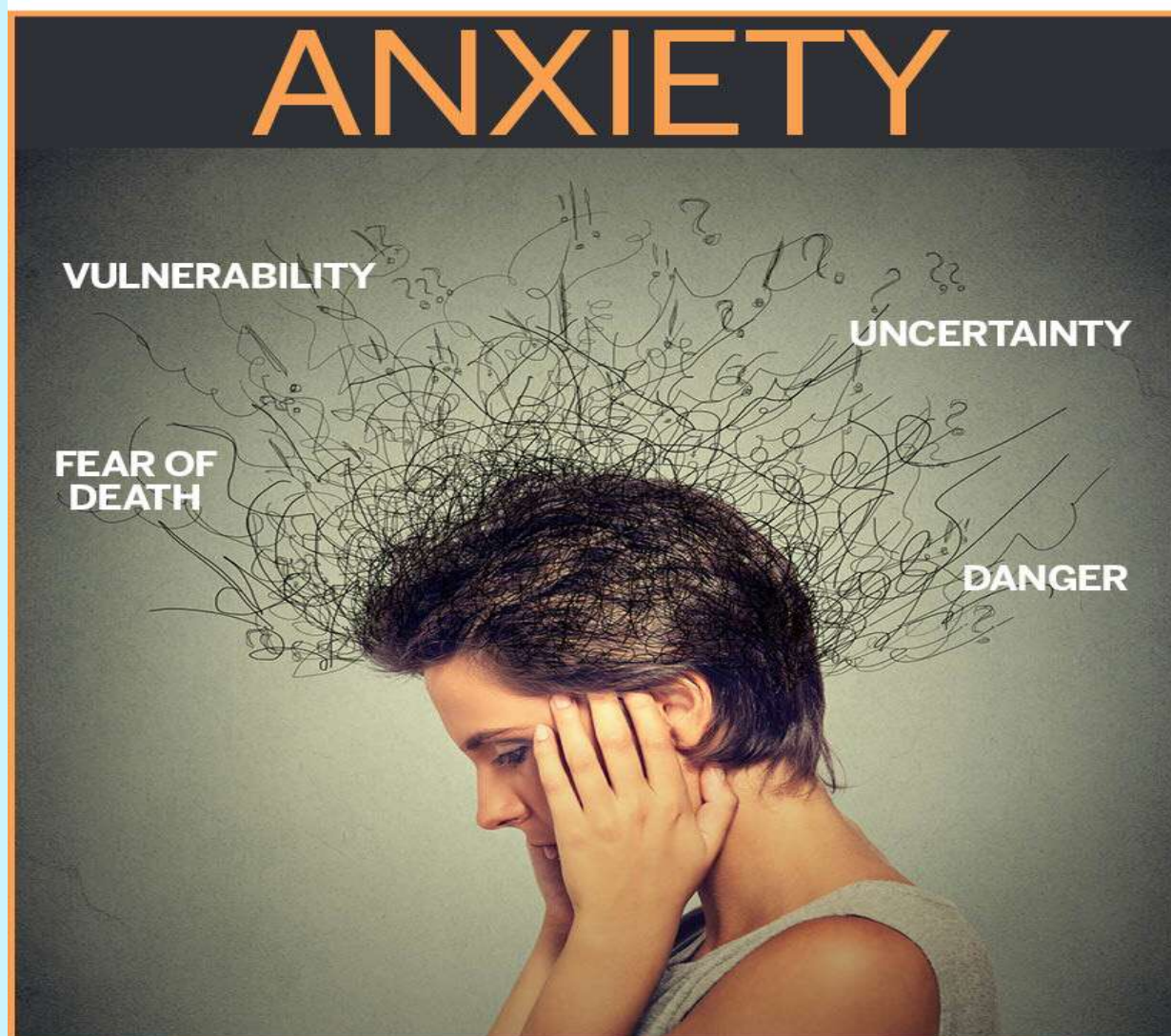
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4. Eliminate Operation Anxiety



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5. Emotional Support



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