



TABLE OF CONTENTS

Section

- A INTRODUCTION**
 - A1 INTRODUCTION**
 - A2 TABLE OF CONTENTS**
 - A3 WHAT IS TRANSIT EQUITY?**
 - A4 GLOSSARY**

- B HISTORICAL CONTEXT**

- C HUMAN RESOURCES**
 - C1 POLICIES, PRACTICES, & PROCEDURES**
 - C1a Introduction**
 - C1b Policies & Regulations**
 - C1c Equity Framework**
 - C1d Resources Policy & Equity**
 - C2 EMPLOYEE RESOURCE GROUP**

- D COMMUNITY NEEDS**
 - D1 RIDERSHIP**
 - D2 CIVIC ENGAGEMENT ADVISORY GROUP**

- E STRATEGIC PLANNING & TRANSIT DEVELOPMENT PLANS REQUIREMENTS**

- F COMMUNICATIONS**

- G RESOURCES**