



*presents*

# Welcome Luncheon



**2024**  
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# Deanna Reed

VTA President

Mayor of Harrisonburg, Virginia



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# General Session I: The Rise of Incivility of Transit



**Josh Moore**  
Greater Lynchburg Transit  
Moderator



**Tony Carter**  
GRTC



**Josh Baker**  
Alexandria DASH



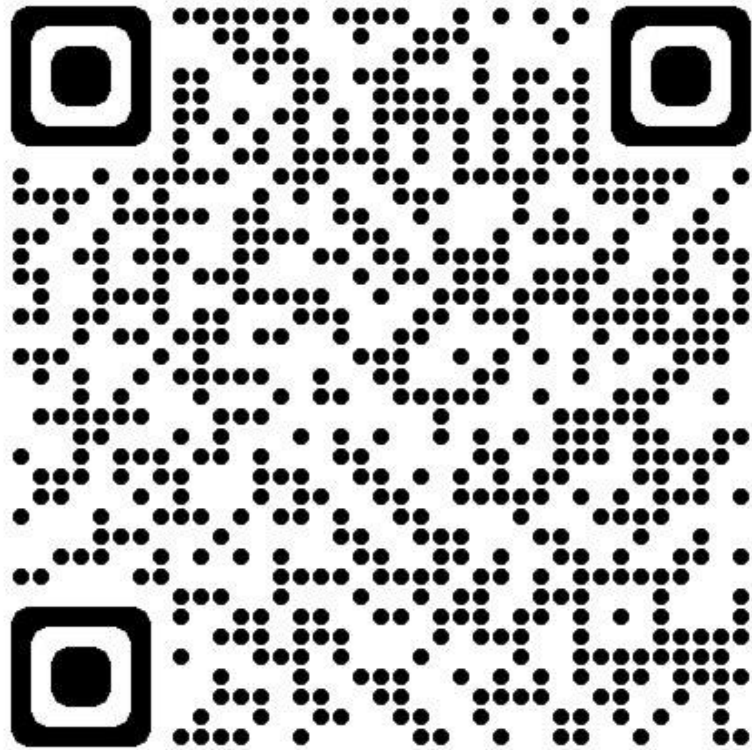
**Stewart Mader**  
Federal Transit Administration



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# Public Transportation Agency Safety Plans

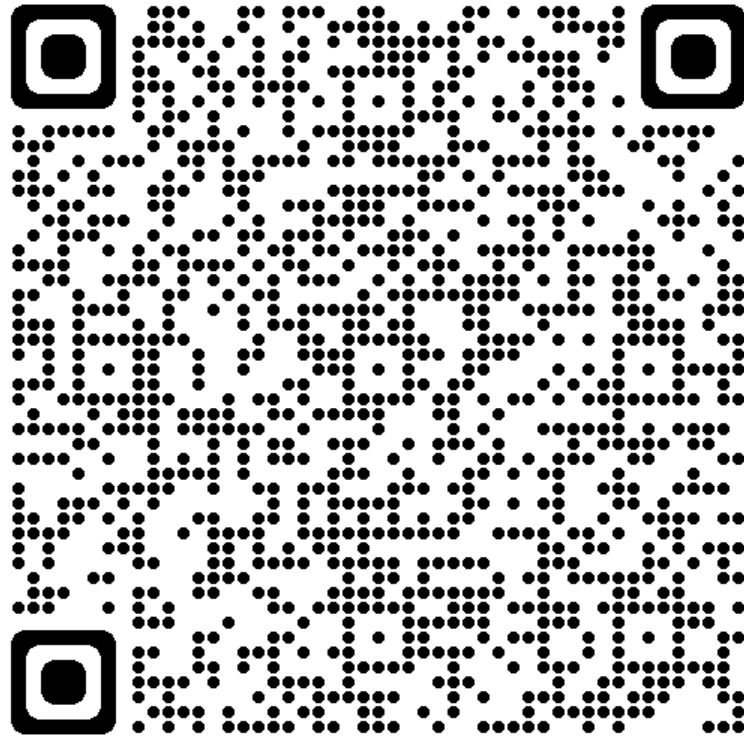
Technical Assistance Center includes resources to support using your Safety Management System (SMS) to protect transit workers from assaults.



The screenshot shows the Federal Transit Administration website. The header includes the U.S. Department of Transportation logo and the text "Federal Transit Administration". A search bar is located in the top right. The main content area is titled "Public Transportation Agency Safety Plans" and contains the following text: "The Public Transportation Agency Safety Plans (PTASP) regulation (49 CFR Part 673) requires operators of public transportation systems that receive federal funds under the FTA Urbanized Area Formula Grants (Section 5307), and rail transit agencies subject to the FTA State Safety Oversight (SSO) program, to develop an Agency Safety Plan (ASP) that includes the processes and procedures to implement a Safety Management System (SMS). SMS is a comprehensive, collaborative, and systematic approach to managing safety." Below this is a "Technical Assistance" section stating: "The PTASP Technical Assistance Center (TAC) is available to help the transit industry meet PTASP requirements. Email PTASP-TAC@dot.gov or call 877-827-7243 (9:00 am – 8:00 pm ET, Monday – Friday)." A list item follows: "PTASP FAQ - Start here for answers to your questions". On the right side of the page, there is a logo for the PTASP Technical Assistance Center, which features a stylized pen nib and the text "PTASP TECHNICAL ASSISTANCE CENTER".

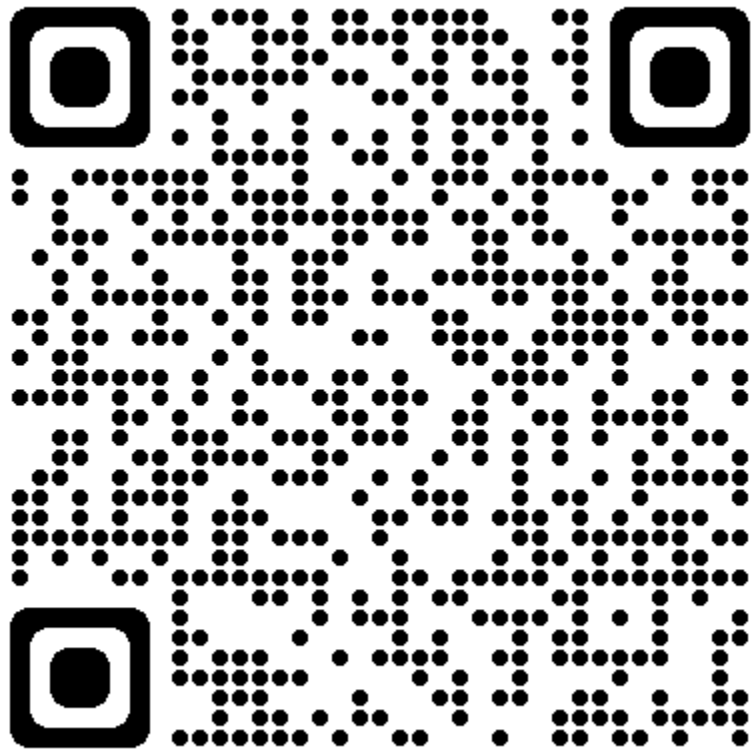
# Agency Safety Plan (ASP) Directory

FTA's ASP Directory links to ASPs made publicly available by transit agencies to support the transit industry in developing, implementing, and updating ASPs.



# De-Escalation Training Resource Directory

FTA published a new training resource directory to support the transit industry in developing, implementing and updating de-escalation training.



The screenshot shows the Federal Transit Administration website. The header includes the FTA logo, the text "Federal Transit Administration", a search bar, and navigation links for "About", "Funding", and "Regulations & Programs". A left-hand navigation menu lists various categories: "Transit Safety & Oversight", "Public Transportation Agency Safety Plans", "Safety Rulemaking", "Safety Guidance", "State Safety Oversight Program", "Safety Management Inspections", "Drug & Alcohol Program", "Program Oversight", "TRACS", and "Safety Training". The main content area is titled "De-Escalation Training Resource Directory". It contains an introductory paragraph about the FTA's resources, a call to action to fill out a form, and a section titled "De-Escalation Training Resource Library" with icons for "State Safety Oversight Agency", "Bus Transit Providers", and "Rail Transit Providers". A text box on the right explains that de-escalation training is part of a Safety Management System (SMS) and provides a link to "Using Your SMS to Protect Transit Workers from Assaults".